

ANSWER

DYNAMIC ONLINE FAQ AND KNOWLEDGE BASE

Answer allows you to:

- Immediately give students the answers they need to frequently asked questions
- Provide consistent responses to common enquiries from a central source
- Route unanswered questions to specialist advisers for personalised answers
- Free up staff time that would otherwise be spent responding to common email and phone enquiries



Improve service to students with the most cost-effective dynamic FAQ tools in the education marketplace. Address student questions with quick responses while reducing the administrative workload of your staff.

Pretend you're a prospective student browsing your institution's website. How long does it take to find the information you seek? Do you email the admissions office to find answers to your questions? And how long do you wait for a response? Answer helps your institution streamline the information gathering process, improve student experience and make your office more efficient.

Customise Your Solution

Non-English versions are available, as well as several plugins to help personalise the experience and take the service to the next level. Let students rate the answers they receive or even see a picture of their admissions tutor when their answers are delivered.

Take Control of Your Incoming Enquiry Flow

With a comprehensive library of questions, plus the ability to create custom questions and answers for your institution, Answer can help your office manage the growing number of student enquiries from your website.

For more information about how ANSWER can help your institution contact:

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